**PRIORITY PARTNERS**

**AMERIGROUP COMMUNITY CARE**

**JAI MEDICAL SYSTEMS**

**KAISER PERMANENTE**

**MARYLAND PHYSICIANS CARE**

**MEDSTAR FAMILY CHOICE**

**RIVERSIDE HEALTH OF MARYLAND**

**UNITEDHEALTHCARE**

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**HEALTH PLANS**

**Access to Care**

- Applications are not required.
- The health plan has good customer service.
- Everyone has a doctor at least once a year.
- The health plan offers members calls quickly.

**Doctor Communication and Service**

- Does every patient get personal attention?
- Does the doctor's office staff is helpful.
- Does the doctor provide good care.

**Keeping Kids Healthy**

- Kids get taken care of by a skilled or registered nurse.
- Kids see a doctor and get treated regularly.
- Kids get tested for lead.

**Care for Kids with Chronic Illness**

- Does doctor provide personal attention.
- Does the doctor's office staff is helpful.
- Does the doctor provide good care.

**Taking Care of Women**

- Women's health issues are treated.
- Women's cancers are treated.
- Mammograms are offered for women.

**Care for Adults with Chronic Illness**

- Does the doctor provide personal attention.
- Does the doctor provide good care.

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**Services Covered by Each Health Plan**

- Vitals to the doctor, including regular check-ups.
- Immunizations (shots) for kids under 21.
- Care while pregnant.
- Smoking cessation.
- Prescription drugs.
- X-ray and lab services.
- Hospital services.
- Home health services.
- Hospice services.
- Emergency services.
- OB/GYN care for women.
- Eye exams for adults and children.
- Primary mental health services through your primary care doctor (within mental health services through the Specialty Mental Health System 1-800-888-1919).
- Transportation services.
- Vision care including exams and glasses each year for kids under 21.

Every HealthChoice health plan offers some additional services.

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**Performance Areas**

**AMERIGROUP COMMUNITY CARE**

**JAI MEDICAL SYSTEMS**

**KAISER PERMANENTE**

**MARYLAND PHYSICIANS CARE**

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**How to Access the HealthChoice Website**

For more information visit the HealthChoice website at

[www.mdh.maryland.gov](http://www.mdh.maryland.gov)

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**HealthCare for Consumers**

2015

**HealthChoice**

**MARYLAND’S MEDICAID HEALTH PLAN PROGRAM**

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**Looking at Health Plan Performance**

All health plans in HealthChoice received high satisfaction ratings from the majority of their members.

This Report Card shows how the health plans in HealthChoice compare to each other in key ways. You should use this Report Card along with other items in the enrollee packet to help you choose a health plan.

To choose a health plan, call 1-800-577-7788. If you are hearing impaired, you can call 1-877-356-1569.

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**Performance Areas**

- Access to Care
- Doctor Communication and Service
- Keeping Kids Healthy
- Care for Kids with Chronic Illness
- Taking Care of Women
- Care for Adults with Chronic Illness

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**Privacy 2009**

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**For Consumers**

2015

**HealthChoice**

**MARYLAND’S MEDICAID HEALTH PLAN PROGRAM**

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