

What to Expect After You Enroll

After You Buy a Health Insurance Plan



Information From Your Insurance Company

Your health insurance company will send you information by mail or email about your insurance plan and how to pay your monthly bill (premium). Payments should be made directly to the insurance company.

First Bill

You will receive a bill and payment instructions from your insurance company.



[See our payment guide](#) with instructions from your insurance company.

Pay your bill by the first of the month if you can. It is important to pay your first bill immediately.



Member ID Card

Your insurance company will mail you a member ID card after you pay your bill. You can use health services once the bill is paid, even if you haven't received a card.

Find a Doctor in Your Plan

You will pay the lowest costs for services when you see an "in-network" doctor.



To find a doctor who accepts your plan:

- ✘ Call your insurance company or look on its website.
- ✘ Search online at providersearch.crisphealth.org
- ✘ Call the doctor's office to be sure he or she accepts your insurance.



Questions?

Call your insurance company if you have questions about your plan details.

If you haven't enrolled yet and have questions, call Maryland Health Connection at **1-855-642-8572** or TTY: 1-855-642-8573.

After You Enroll in Medicaid

1) Medical Assistance Card

You will receive a red and white card in the mail within 14 days.
Do not throw away this card.

2) Choose Your Managed Care Organization (MCO)

If your application is complete and verified, you will receive an enrollment packet in the mail to choose a managed care organization (MCO) to provide your care.

FIRST

Ask your doctors which MCO plans they accept. Search online at providersearch.crisphealth.org to find doctors who accept your MCO.

SECOND

[Pick an MCO to provide your care.](#)

- ✕ AMERIGROUP Community Care
- ✕ Jai Medical Systems
- ✕ Kaiser Permanente
- ✕ Maryland Physicians Care
- ✕ MedStar Family Choice
- ✕ Priority Partners
- ✕ Riverside Health of Maryland
- ✕ UnitedHealthcare

Call HealthChoice at **800-977-7388** for more information and to enroll. If you do not pick an MCO, the state will pick one for you.

- 3) When you make a doctor appointment, tell the office staff you are enrolled in Medicaid or MCHP, and the name of your MCO.