

# HEALTHCARE ACCESS MARYLAND

## Fact Sheet

HealthCare Access Maryland is a nonprofit agency that connects residents to public health care coverage and helps them use services effectively. We work with individuals, hospitals, policymakers, and social services organizations to strengthen Maryland's health care delivery system and make Maryland healthier.



[www.HCAMaryland.org](http://www.HCAMaryland.org)

HealthCare Access Maryland (HCAM) is a Baltimore-based 501(c)3 nonprofit organization that plays a critical role in strengthening Maryland's healthcare delivery system. Leveraging both public and private-sector support, HCAM helps residents enroll in public health care coverage, navigate the complex health care system, and connect to a range of resources that promote the health and wellness of individuals and communities.

HCAM addresses the social determinants of health by reaching out and providing services to people who are

- heavy users of high-cost health care services
- experiencing homelessness
- undocumented
- unfamiliar with the health-care system
- recently released from jail
- pregnant or postpartum
- dealing with substance use disorders
- in need of mental health services

### History

HCAM was established in 1997 as Baltimore HealthCare Access to assist with the Medicaid transition to managed care, and we have grown steadily in programming, funding, and geographic reach. HCAM went statewide in 2011.

### Summary

- \$15 million budget
- 200+ employees
- 16 programs throughout the state
- 20+ funding sources
- 125,000 clients connected each year to health insurance, care, and community resources
- Overseen by a committed 100% giving board of directors that provide strategic oversight of the organization

### Mission

We are making Maryland healthier by connecting residents to insurance and care, educating the community about healthier living, and advocating a more equitable health care system.

### Vision

We envision Maryland as a place where all people have equal access to health care and where there are no disparities in health outcomes based on income or race. HealthCare Access Maryland will be a state and national leader in reforming the health care system.

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## Consumer Resources

HealthCare Access Maryland is a nonprofit agency that connects residents to public health care coverage and helps them use services effectively. We work with individuals, hospitals, policymakers, and social services organizations to strengthen Maryland's health care delivery system and make Maryland healthier.



### *If you're looking for ...*

### *Call...*

- **treatment for drug or alcohol use.** **410-433-5175**  
If you are a Baltimore City resident who is insured, underinsured, or have no insurance at all, we can connect you to substance abuse treatment.
- **help dealing with stress, sadness, depression, or a mental or emotional problem.** **410-433-5175**  
Get connected to an expert who can help.
- **help with your Medicaid issues.** **1-800-284-4510**  
If you are enrolled in Medicaid and have questions about your coverage or would like assistance locating a health care provider or resolving an issue with a provider, call the HealthChoice Enrollee Help Line.
- **services for people experiencing homelessness or who are about to become homeless.** **410-649-0501**  
Connect to medical care, housing, food, and other needed resources.
- **help keeping your current housing or getting different housing.** **410-649-0501**  
Get information about eviction prevention and rapid rehousing.
- **a safe place for your baby to sleep.** **410-649-0500**  
If you are a Baltimore City resident who cannot get a crib on your own, we will deliver and assemble a brand new portable crib for you.
- **free or low-cost health insurance.** **410-500-4710**  
Get help signing up for health coverage.
- **information about emergency medical assistance for immigrants.** **410-649-0525**  
Undocumented immigrants may qualify for medical coverage for medical emergencies and expenses related to childbirth.
- **support when grieving the loss of a child.** **410-649-0500**  
One-on-one, group, and case management support is available for women who have experienced a loss.