

Connector Program Service Receipt and Follow-up Instructions

Name:	Username:
Date:	Password:
Name of Navigator:	
Type of Enrollment:	
Selected Carrier: <input type="checkbox"/> Kaiser Permanente <input type="checkbox"/> Care First <input type="checkbox"/> Dominion Dental <input type="checkbox"/> United Concordia <input type="checkbox"/> Cigna <input type="checkbox"/> Evergreen <input type="checkbox"/> Denta Quest <input type="checkbox"/> Delta Dental	
Plan Name:	APTC:
Plan Type:	

This receipt verifies that a Certified Navigator or Assister at HealthCare Access Maryland has assisted you to enroll in a Qualified Health Plan through the Maryland Health Benefit Exchange. See the instructions below on how to activate your insurance.

For Medical Assistance applicants and for MCHIP:

Your enrollment will not be complete until you select your plan. You should receive a packet in the mail from Health Choice that will outline your plan options within 14 business days. The packet will also contain instructions on what to do next. If you do not receive a packet within 14 business days, you will need to call Health Choice for assistance: 1-800-977-7388. After you select a Managed Care Organization through Health Choice, you will receive your cards in the mail.

If you do not reach out to Health Choice to choose your plan, you will be automatically enrolled into one of the plans and you may not be able to change it until the next enrollment period.

For MCHIP Premium:

If you have enrolled in MCHIP Premium, your insurance will be activated upon being determined eligible for MCHIP Premium but you must pay your premium within 30 days.

For Qualified Health Plan applicants:

Your enrollment will not be complete until you make your first payment. To begin your health coverage, you must pay your first bill no later than the 1st of the month when your coverage is scheduled to start. After you pay your first bill, your insurance carrier will send you your insurance cards.

Important to remember

If you have any other questions or concerns, we will be happy to assist you. You may contact our call center at 410-500-4710 to speak to one of our Certified Navigators.