

# HEALTHCARE ACCESS MARYLAND

## Fact Sheet

HealthCare Access Maryland is a nonprofit agency that connects residents to health benefits and helps them navigate and use services effectively. We work with individuals, hospitals, policymakers, and social services organizations to strengthen Maryland's healthcare delivery system and make Maryland healthier.

**HealthCare Access Maryland (HCAM)** is a 501(c)3 nonprofit organization that plays a critical role in strengthening Maryland's healthcare delivery system. Leveraging both public and private-sector support, HCAM helps residents enroll in health care coverage, navigate the complex healthcare system, and connect to a range of resources that promote the health and wellness of individuals and communities.

HCAM addresses the social determinants of health by reaching out and providing services to people who are:

- heavy users of high-cost health care services
- experiencing homelessness
- undocumented
- unfamiliar with the healthcare system
- recently released from jail/prison
- pregnant or postpartum
- dealing with substance use disorders
- in need of mental health services
- food insecure
- in need of transportation

### History

HCAM was established in 1997 as Baltimore HealthCare Access to assist with the Medicaid transition to managed care, and we have grown steadily in programming, funding, and geographic reach. HCAM became a statewide organization in 2011.

### Summary

- \$17 million budget
- 240 employees
- 16 programs throughout the state
- 20+ funding sources
- 145,000 clients connected each year to health insurance, care, and community resources
- Overseen by a committed 100% giving board of directors that provides strategic oversight of the organization

### Mission

We are making Maryland healthier by connecting residents to insurance and care, educating the community about healthier living, and advocating a more equitable healthcare system.

### Vision

We envision Maryland as a place where all people have equal access to health care and where there are no disparities in health outcomes based on income or race. HealthCare Access Maryland will be a state and national leader in reforming the healthcare system.



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## Consumer Resources

*If you're looking for ...*

*Call...*

- **treatment for drug or alcohol use.** **410-433-5175**  
If you are a Baltimore City resident who is insured, underinsured, or have no insurance at all, we can connect you to substance use treatment.
- **help dealing with stress, sadness, depression, or a mental or emotional problem.** **410-433-5175**  
Get connected to an expert who can help.
- **services for people experiencing homelessness or who are about to become homeless.** **410-949-2354**  
Connect to medical care, housing, food, and other needed resources.
- **a safe place for your baby to sleep.** **410-649-0500**  
If you are a Baltimore City resident who cannot get a crib on your own, we will deliver and assemble a brand new portable crib for you.
- **free or low-cost health insurance.** **410-500-4710**  
Get help signing up for health coverage.
- **information about emergency medical assistance for immigrants.** **410-649-0512**  
Undocumented immigrants may qualify for medical coverage for medical emergencies and expenses related to childbirth.
- **support when grieving the loss of a child.** **410-649-0500**  
One-on-one, group, and case management support is available for women who have experienced a loss.